

Oddly Yin Shipping Policy

Thank you shopping with us. We hope you have had a satisfying experience purchasing an Oddly Yin product. In case, this has not met up to your expectations, we are here to help you.

1. We currently ship to destinations in India only. International shipping is not available at the moment.
2. Orders are typically processed within 2-3 days after payment confirmation. The orders will be shipped and delivered to destinations by the 8th or 10th day after order confirmation. The number of days may increase if destinations are remote within India.
3. Orders are not shipped during weekends or public holidays.
4. In case there is a significant delay in your order delivery, we will contact and let you know.
5. We offer free standard shipping on individual orders within India.
6. Standard shipping rates in India are applicable whenever needed.
7. Once your order is dispatched, you will receive a shipping confirmation email with a tracking number.
8. If a courier company is unable to deliver an order, it could be for the following reasons: Issues in shipping address (pin code not serviceable, incomplete address, wrong phone number) or unavailability of customer (customer refused delivery, delivery at a future date requested by the customer, entry to destination is closed).
9. Ensure that shipping address provided is accurate and complete, and in case customer is not available for pickup, another person's name is provided for the destination.
10. Our courier will make 1 attempt to deliver your order on the shipping address provided. If they are unable to deliver the package, it will be returned to us. In such cases, please contact customer support team at oddlyin@gmail.com to arrange for re-delivery.
11. We reserve the right to refuse shipping to certain remote or inaccessible locations within India. In such cases, we will notify you promptly and any payment made will be refunded in full.

For any other questions or issues about our shipping policy, please feel free to contact us at oddlyin@gmail.com.

By placing an order with Oddly Yin, you agree to abide by the terms and conditions outlined in the shipping policy.

Thank you for shopping with us.